

## Medicare Advantage Open Enrollment

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The State of Illinois TRAIL Medicare Advantage open enrollment period for participating annuitants and survivors is October 15 - November 15, 2019. The 2020 plan year will begin January 1, 2020, and will run through December 31, 2020.

The state of Illinois offers annuitants and survivors a healthcare program called **Total Retiree Advantage Illinois (TRAIL)**. This program provides eligible members and their covered dependents comprehensive medical and prescription drug coverage through Medicare Advantage plans (commonly referred to as "MAPD" plans). The State of Illinois Group Insurance Program also includes vision coverage and optional dental and life insurance coverage.

The TRAIL MAPD enrollment period features a web-based online enrollment platform titled MyBenefits at [MyBenefits.illinois.gov](http://MyBenefits.illinois.gov) [1]. This site streamlines your benefit options into a one-stop shop for your insurance needs. This includes learning more about your current insurance benefits, making enrollment decisions, changing your current coverage and finding contact information for all your plan administrators. How-to-enroll videos are on the site to walk you through the enrollment process.

Members will view and make changes to their coverage through the MyBenefits website at [MyBenefits.illinois.gov](http://MyBenefits.illinois.gov) [1]. Paper enrollment forms will not be provided. Members will access this website by using the ID assigned by the Department of Central Management Services (CMS). If a member does not have their ID and wishes to log in, they will be able to retrieve it through the website's self-authentication process. Members will also have the option to call a customer service representative for further assistance or to enroll over the phone, Monday - Friday 8:00 a.m. - 6:00 p.m. CST, toll free at 1-844-251-1777 or TTY toll free at 1-844-251-1778.

**Newly-eligible annuitants and survivors should** receive a TRAIL Enrollment packet in October. Members should look for the TRAIL logo (as shown above) on the outside of the packet. The packet includes the TRAIL Decision Guide. The guide includes an explanation of the plan options, plan comparison chart, rate chart, county-by-county coverage map, FAQs and contact information for the plan administrators.

**Members, who are new to the TRAIL Medicare Advantage plans this year, must select one of the state's Medicare Advantage plans.**

Members will remain enrolled in their current state health plan through December 31, 2019. The Medicare Advantage plan the member chooses will start January 1, 2020.

**If a member is currently enrolled in one of the TRAIL Medicare Advantage plans, their enrollment will continue - they do not need to do anything unless they want to make a change.** If members want to make a change to their current Medicare Advantage health plan election, or change dental, life or dependent coverage, they may do so by accessing the MyBenefits website or contacting their service center. Members will also be sent a TRAIL flyer outlining this year's benefits.

[College Insurance Program TRAIL Decision Guide](#) [2]

[View a map of Medicare Advantage Plans by county.](#) [3]

[State of Illinois Group Insurance Program TRAIL Decision Guide](#) [4]

[View a map of Medicare Advantage Plans by country.](#) [3]

Coventry Advantra (An Aetna Company) - a Medicare Advantage HMO Plan	855-223-4807 <a href="http://www.aetna-coventryretiree.com/soi">www.aetna-coventryretiree.com/soi</a> [5]
Health Alliance Plan - a Medicare Advantage HMO Plan	877-795-6131 <a href="http://www.healthalliance.org/soi">www.healthalliance.org/soi</a> [6]
Humana Employer Medicare Plan - a Medicare Advantage HMO Plan	800-951-0125 <a href="http://www.humana.com/soi">www.humana.com/soi</a> [7]
United Healthcare - a nationwide Medicare Advantage PPO	888-223-1092 <a href="http://www.uhcretiree.com/soi">www.uhcretiree.com/soi</a> [8]

### **TRAIL Educational Webinars and Seminars**

TRAIL educational seminars are available during the month of October at select locations throughout the state. See link below for details. However, if you are unable to attend in person, you can log on to your computer, smartphone or tablet to view the seminar via live-stream webinar. Log in at [www.MyBenefits.illinois.gov](http://www.MyBenefits.illinois.gov) [1]. Click on the TRAIL tile and watch from the comfort of your home. If you are unable to attend the live webinar, a previously recorded video is will be available at [www.MyBenefits.illinois.gov](http://www.MyBenefits.illinois.gov) [1].

[TRAIL Seminar Schedule](#) [9]

Members needing assistance with their enrollment should call the MyBenefits service center at 1-844-251-1777 or TDD/TTY toll-free at 1-844-251-1778.

Members may also access information directly from the [Department of Central Management Services \(CMS\) website](#) [10]. SURS will continue to post up-to-date information on our website as we receive it from CMS. Please read the information provided by CMS carefully.

Complete program information for both the College Insurance (CIP) and the State Employees' Group Health Program is available on the MyBenefits website at [www.MyBenefits.illinois.gov](http://www.MyBenefits.illinois.gov) [1]

### **Tags:**

[News](#) [11]

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### **Links**

[1] <https://mybenefits.illinois.gov/>

- [2] <https://www2.illinois.gov/cms/benefits/trail/cip/Documents/2020/CIP%20TRAIL2020.pdf>
- [3] <https://www2.illinois.gov/cms/benefits/trail/Documents/2020/MAP%20TRAIL2020.pdf>
- [4] <https://www2.illinois.gov/cms/benefits/trail/state/Documents/2020/State%20TRAIL2020.pdf>
- [5] <http://www.aetna-coventryretiree.com/soi>
- [6] <https://www.healthalliance.org/soi>
- [7] <http://www.humana.com/soi>
- [8] <http://www.uhcretiree.com/soi>
- [9] <https://www2.illinois.gov/cms/benefits/trail/Documents/2020/SeminarScheduleTRAIL2020.pdf>
- [10] <https://www.illinois.gov/cms/Pages/default.aspx>
- [11] <https://ww.surs.org/tags/news>